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Action:	FOR INFORMATION
<u>Acronyms and Defined Terms SEC Glossary</u>	

DCC Engagement Panel Assessment Regulatory Year 22/23

1. Purpose

This paper outlines the plan and approach to the provision of the Panel assessment of DCC customer engagement for the Regulatory Year (RY) 2022-2023.

The Panel is requested to note the content of this paper.

2. Background

As per the Ofgem OPR guidance, the SEC Panel is required to prepare a submission regarding DCC's engagement using the criteria set out in the [OPR Guidance](#), ensuring that SEC Parties can feed in views towards the submission's preparation.

In parallel, the DCC will also prepare a submission setting out the DCC's assessment of its performance during the previous Regulatory Year against the same criteria.

Both the DCC and the SEC Panel will provide their assessment scores to Ofgem by 31 July 2023. Ofgem will then analyse the results, and consult on its "minded to position," through an annual Price Control consultation in Quarter 4 2023. Following consultation, Ofgem will publish its final decision during Quarter 1 2024.

3. Approach

To collate and obtain evidence from Panel, Sub Committees and wider SEC Parties, SECAS will be carrying out the following activities,

1. A review of Panel and Sub Committee minutes, to collate key themes and identify case studies.
2. An online consultation of all SEC Parties on the questions set out in the OPR Guidance as set by Ofgem.

Having reviewed minutes and consulted with Parties, SECAS will assemble views and provide an initial draft response to Panel for review June 2022.

SECAS will also engage the Sub Committees as part of the “sign-off” process for the final paper throughout May and June 2022 prior to the Panel agreement of the final draft. The Panel assessment must be submitted to Ofgem by 31 July 2023. SECAS will seek final approval of the response at the 25 July 2023 Panel meeting.

In parallel with discussion with SEC Parties and Sub Committees, SECAS will have regular updates with DCC to ensure the two submissions are broadly aligned and reference the same themes and topics.

4. Recommendations

The Panel is requested to:

- **NOTE** the contents of this paper.

Tim Newton

SECAS Team

21 March 2023